

# Smarter Accounts Receivable Your Way



- Lower your per-invoice cost
- Modify invoice templates on demand
- Send electronic invoices and documents
- Process credit card and ACH payments

**AR processes are the lifeline of any business. These processes rely heavily on manual labor, which creates costs, delays, errors and bad customer service.**

## Does this sound familiar?

The Accounts Receivable (AR) staff manually executes all the steps required to produce and distribute invoices, statements and reminders every month.

## Do you feel stressed?

Electronic delivery is gaining popularity every year and accounts receivable professionals are caught between customers and senior managers, who are pushing for more electronic delivery without having the systems, applications and resources to do it.

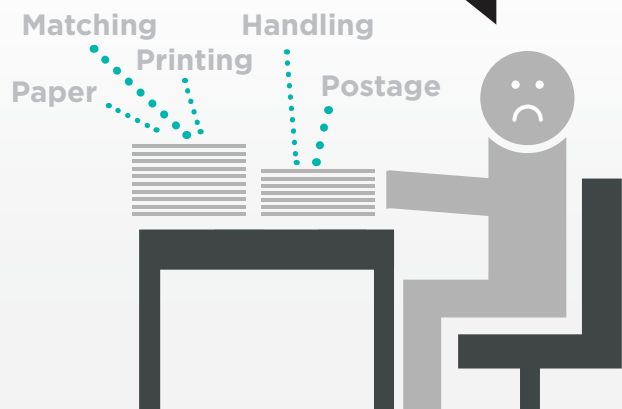
## Not enough time to do it all?

Human errors, like misfiled or unreadable supporting documents and inaccurate amounts or line items, are inevitable when manually producing invoices. This results in having to allocate most of the AR department's time and resources to fixing these mistakes instead of preventing them in the first place.

## To comply or not to comply?

Compliance considerations sometimes seem impossible to meet. Requirements that sound simple, such as making a change in a template, logging in approvals electronically or meeting a customer's preference of document delivery, often demand internal projects that cost months of development. That is not always profitable or even possible.

It costs **8\$** per paper invoice. **53%** of organizations still rely on manual processes.\*



\*Aberdeen

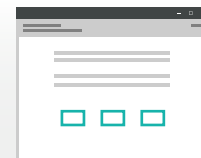
# Accounts Receivable Workflow

## Customer Experience

Content Services



AR Portal



- Communications Activity
- Receivable Status
- Reminder Management
- Batch Print Console

## OL Connect

Printed Invoices & Aging Report

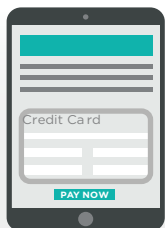


- Captures Invoices and Aging Report
- Manages Customer Communications
- Populates AR Portal

- Delivers Invoices Based on Customer Preferences
- Sends e-Invoices to AP Portal
- Sends EDI 810 Over VAN

## Delivery Options

Payment Processing



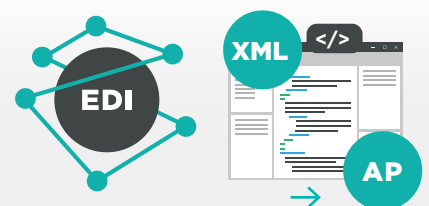
Credit Card / ACH

Mail & Email Delivery



Optimized Mail  
CASS, PAVE NCOA

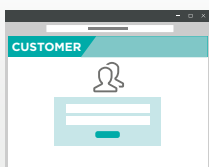
e-Invoicing



XML to AP Portal

## Your Customer's Experience

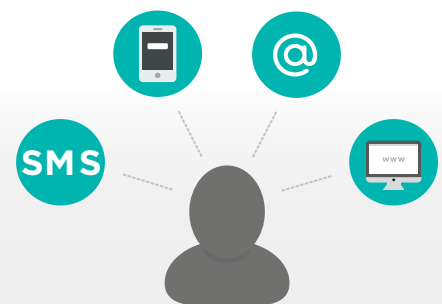
Customer Login



View Invoice & Set  
Delivery Preferences



RECEIPT  
& PAYMENT



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